

Threads of Tomorrow Summit - June 16th 2026

Event Organiser: Mindful Fashion NZ Incorporated

Refunds, Transfers & Event Changes Policy

We understand that plans change, and we aim to provide clarity and fairness while ensuring the long-term sustainability of the Summit.

If You Can No Longer Attend

Transfer

You're welcome to transfer your ticket to a colleague or friend at no additional cost. Transfer requests must be made in writing prior to the event and confirmed by the organiser.

Cancellations & Refunds

All cancellation requests must be made in writing and will be acknowledged by return email.

Refunds apply as follows:

- **Up to 1 May 2026:** Full refund less a \$20 + GST administration fee.
- **2 May - 29 May 2026:** 50% refund.
- **From 30 May 2026 onwards:** No refunds available.

All transfer and cancellation requests must be emailed to ask@mindfulfashion.co.nz and will be acknowledged by return email.

Please note credit card processing fees are non-refundable.

Illness or Unforeseen Personal Circumstances

If you are unwell (including symptoms of a contagious illness), please stay home.

You may:

- Transfer your ticket to another person; or
- Request a credit toward a future Mindful Fashion NZ event within 12 months (subject to availability).

Refunds for illness or exceptional personal circumstances are at MFNZ's discretion and may be subject to an administration fee.

Programme Changes

We aim to deliver the Summit as advertised, but speakers and programme details may occasionally change. These updates don't qualify for refunds.

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If the Summit Is Postponed

If the Summit is postponed due to circumstances beyond MFNZ's reasonable control:

- All tickets will automatically transfer to the new date.
- If you are unable to attend the rescheduled date, you may:
 - Transfer your ticket to another person; or
 - Request a credit toward a future MFNZ event (valid for 12 months).

Refunds will be offered only if the Summit is not able to be delivered within six (6) months of the original date. We are unable to cover any travel or accommodation costs incurred.

If the Summit Is Cancelled

If the Summit is cancelled due to circumstances beyond our reasonable control that make it impossible to proceed, we will prioritise transferring your ticket to a future Summit.

Where the Summit is permanently cancelled, you will be offered:

- A transfer to a future Summit; or
- A refund of the ticket price paid, less non-recoverable transaction fees, subject to the recoverability of event funds after unavoidable costs have been met.

If the Summit cannot proceed due to events outside our reasonable control (for example natural disasters, venue closure, or government restrictions), we may postpone, adapt the format, or offer credit toward a future event.

Refunds will be provided only if the event is permanently cancelled and funds are recoverable after unavoidable costs have been met. Refunds will be processed within a reasonable timeframe once the financial position of the event has been confirmed.

We appreciate your understanding, hosting events of this scale involve significant upfront investment.

Limitation of Liability

Our total liability is limited to the ticket price paid. We are unable to reimburse travel, accommodation, or any other indirect or consequential expenses.

By registering for the Summit, you agree to these terms. If you have any questions, please reach out, we're here to help.